Minutes of the Regular Monthly Meeting of the
Suffield Water Pollution Control Authority
Suffield Water Pollution Treatment Facility
844 East St. South, Suffield, CT 06078
July 14, 2015

MEMBERS PRESENT: Chairman Bruce Remington, Ann Huntington Mickelson, Wallace Rodger, Kris Barthelmess, Roger Ives
ALSO PRESENT: Chief Operator Shane McCannon, Business Administrator Julie Nigro, Assistant Business Administrator Kira Kilosky, Mike Burns of Woodard and Curran, Charlie Rinaldi of Hickory Street Partners
CALL TO ORDER: Chairman Bruce Remington called the Regular Monthly Meeting for July 14, 2015 to order at 7:30 p.m., and requested that Julie Nigro read the Roll Call. Ms. Nigro noted the presence of Chairman Bruce Remington, Commissioners Ann Huntington Mickelson, Wallace Rodger, Kris Barthelmess, and Roger Ives; Ms. Nigro noted the absence of Michael Kelley. Also present, Chief Operator Shane McCannon, Assistant Business Administrator Kira Kilosky, and herself, Business Administrator Julie Nigro. Also present Mike Burns of Woodard and Curran and Charlie Rinaldi of Hickory Street Partners.
APPROVAL OF MINUTES: Kris Barthelmess made a motion to approve the Regular Meeting Minutes of June 9, 2015. Ann Huntington Mickelson seconded the motion; it passed unanimously.
CITIZEN INPUT: None
CHANGES TO THE AGENDA: Wallace Rodger moved to add to New Business discussion of the meter for Suffield by the River. Ann Huntington Mickelson seconded the motion; it passed unanimously.
TREASURER'S REPORT: Wallace Rodger moved to disperse from the Administration Fund for Accounts Payable for fiscal year 2014/2015 $101,588.13. Ann Huntington Mickelson seconded the motion. Mr. Rodger went over the expenses over $1,000. Wallace Rodger moved to disperse from the Administration Fund for Accounts Payable for fiscal year 2015/2016 $94,525.80. Ann Huntington Mickelson seconded the motion. Mr. Rodger went over the expenses over $1,000. It passed unanimously. Wallace Rodger moved to disperse from the RCM fund for fiscal year 2014/2015 $4,900.00. Ann Huntington Mickelson seconded the motion. Mr. Rodger went over the expenses over $1,000. It passed unanimously. Wallace Rodger moved to disperse from the Administration Fund $66,658.53, for June payroll. Ann Huntington Mickelson seconded the motion; it passed unanimously.
COMMITTEE REPORTS: a. Personnel Committee: Ann Huntington Mickelson asked Julie Nigro if Dan Carney and Jared Murphy received their Operator 2 raises. Julie Nigro stated that the paperwork was submitted and the raises were received as scheduled based on their hire date.
b. Planning Committee: Shane McCannon stated that a meeting is to be scheduled for August to discuss the scope for the facilities plan to be sent to DEEP.
CHIEF OPERATOR'S REPORT: Chief Operator Shane McCannon reported as follows:
Plant daily flow for June averaged 1.27 mgd. Of that flow, 0.287 mgd was from the Prison and 91,000 gpd was from HOOD.
BOD & TSS removal were both 99%.
Monthly total nitrogen concentration (TN) was 3.0 mg/l.

PLEASE SEE ATTACHED CHIEF OPERATOR'S REPORT

BUSINESS ADMINISTRATOR'S REPORT: Julie Nigro went over the May financials. The variance report shows at the end of May we are 20% unexpended versus 8% for that time of year. Regarding the delinquent accounts, Kira Kilosky stated that we received just under $5,500, or a little over 16%. Julie Nigro stated that the Prison was billed $137,869.72 for their 4th quarter; HOOD won't be billed until all the 2014/2015 expenses are received. Julie Nigro stated

that the 2015/2016 sewer use bills were sent out July 1, 2015 with the brochures created. Commercial was billed a total of $201,030.71, non-profit was billed a total of $283, residential was billed a total of $925,410, and Kent Farms was billed a total of $9,240, which equals a total of $1,135,963.71 in sewer use fees billed out. Ms. Nigro noted that we now have Invoice Cloud available so taxpayers can pay online; we've collected $32,989 through Invoice Cloud for Sewer Use Bills. Julie Nigro stated that Brian Young was building a home on South Street; he was able to get a $5,000 credit for his assessment because he performed some of the extended work. Mr. Young is planning to sell the property and he was wondering if the assessment credit would carry over to the next property owner. Kris Barthelmess noted the he believes the credit should follow the lot. Ann Huntington Mickelson stated that it should be determined if the work has been completed and inspected. Ms. Nigro stated she will get the information on whether or not it has been done and inspected. Kris Barthelmess made a motion that if the work has been done, inspected and approved, the $5,000 credit applies to the lot; if the work has not been done, inspected or approved and the property is sold to another buyer the credit will not be applied. Ann Huntington Mickelson seconded the motion; it passed unanimously.

CORRESPONDENCE: Shane McCannon referenced an article in the Southwick/Suffield Newspaper. The article states that Massachusetts DEEP is requiring all Southwick public schools to hook into the sewer system.

OLD BUSINESS: a. Low Pressure Sewer System/Sewer Connection Policy – New Hickory Street Planning Application – Charlie Rinaldi – new application request – Shane McCannon stated that Charlie Rinaldi resubmitted his planning application with corrections requested by the engineers. The commission had denied the planning application without prejudice, so there was not an extension and the 65 days had expired. Mr. McCannon explained that with a newly submitted planning application there is a fee attached to it. Mr. McCannon asked the commission if they would require Mr. Rinaldi to pay another planning application fee. Ann Huntington Mickelson made a motion to waive the additional planning application fee for Charlie Rinaldi of Hickory Street Partners. Kris Barthelmess seconded the motion; it passed unanimously. Charlie Rinaldi stated that he is hoping to have the planning application back from the engineers in two weeks, at that point he will make any corrections necessary and hopes to have it completed to present at the August 2015 WPCA meeting. Ann Huntington Mickelson stated that Mr. Rinaldi has 65 days beginning July 14, 2015. Ms. Huntington Mickelson stated that hopefully by next meeting we should know that his plans have been given the blessing by the engineers and we can vote on it if Mr. Rinaldi can make necessary corrections by then.

b. Stony Brook Interceptor – Review of progress on the project – Conservation comments – Shane McCannon stated that the Planning Committee will review the presentation at their meeting. A plan for stabilization of the Stony Brook Interceptor will be submitted to the Conservation Commission at the end of July.

c. Sewer Service Laterals – WPCA vs. private property owner responsibility – Policy Update – Shane McCannon stated that the lateral policy we have does not address the lateral and who's responsible. Mr. McCannon stated that he expanded and updated the policy to make it more comprehensive. It includes corrections such as, the homeowner owns the lateral up to the main and the entire cost of the assessment will be paid by the homeowner regardless of who installs the stub from the main to the curb. Once the policy update is completed Mr. McCannon stated that he will email a copy to the Commission and hopes to have the new policy voted on at the August meeting.

d. FOI/Media Relations – discuss points of contact for media, and communication planning for incidents, emergencies, routine information, etc. – Shane McCannon stated that it should be discussed who the point of contact should be for non-emergency and emergency situations when it comes to the media. Ann Huntington Mickelson stated that there should either be a committee for media relations or the Chief Operator and Chairman should handle media relations. Bruce Remington stated that he would take the responsibility of coordinating with Shane in such instances. The main contacts will be Shane McCannon and Bruce Remington.

Wallace Rodger stated that there should be something stating who should not report to the media when anything arises. Shane McCannon explained that he will create a communications plan which will include some standard responses.

NEW BUSINESS: a. Application Requests – New – Shane McCannon stated there were no new application requests.

b. Set Public Meeting for New Assessments – Julie Nigro stated that a public meeting is to be scheduled for new assessments. Ms. Nigro stated she originally wanted the meeting to be held in August, but it is required that the public receives a 30 day notice. Julie Nigro suggested the date of September 8, 2015. Ann Huntington Mickelson made a motion to schedule a public meeting for new assessments for September 8, 2015 at 7:00 p.m. Kris Barthelmess seconded the motion; it passed unanimously.

c. Capacity Letter Renewal for Hilltop Farm – Ann Huntington Mickelson made a motion to renew the Capacity Letter for Hilltop Farm for one year. Wallace Rodger seconded the motion; it passed unanimously.

d. Hamlet Homes 170 Affordable Housing Project update – Mike Burns of Woodard and Curran explained that they are waiting for the connection detail. Woodard and Curran have not received any response from Mark O'Neil, his attorney, or his engineers. Mr. Burns stated they are waiting for an updated plan. Mark O'Neil has roughly 35 more days to submit their plans since they requested an extension. Ann Huntington Mickelson stated that if nothing is received by next meeting the Commission would either have to approve or deny without prejudice his planning application.

e. Roll off Dump Truck – present status and presentation of options – Shane McCannon stated that we received two other bids on a Volvo dump truck. The WPCA budgeted $60,000 per year for the next three years to buy a Volvo roll-off dump truck. Gabrielli in Hartford, CT was our lowest bidder. For a three year lease it would be $60,600 per year with an interest rate of 3.6%. The total cost after three years would be $181,800. For our Mack dump truck that we currently own, we will receive $14,000 for it as a trade-in. The trade-in is not included in the figures above. After the three year lease the WPCA will own the Volvo roll-off dump truck. Bruce Remington asked how long the lead time would be. Mr. McCannon stated that the truck will be built so it will take about two months to receive the truck. Ann Huntington Mickelson made a motion that the WPCA will lease a Volvo roll-off dump truck with one dumpster from Gabrielli over three years. Wallace Rodger seconded the motion; it passed unanimously.

f. Meter – Suffield by the River – Shane McCannon stated that he and Julie Nigro went to Suffield by the River to discuss their meter. Mr. McCannon explained that there is an issue with their sewer meter. The area the meter is in is always full of water; the meter pit becomes submerged. It is making the metering inaccurate, which makes the wastewater numbers incorrect. Shane McCannon stated there are two options to correct this; option number one is to subtract the irrigation water or option number two would be to subtract May, June, July, August and September from their normal use and then average the rest of the months and use that as their Summer consumption, which both are acceptable. Julie Nigro stated that Suffield by the River is billed once a year. Shane McCannon asked the Commission if the WPCA can use the water meter to charge Suffield by the River as other like buildings are done like this. Ann Huntington Mickelson made a motion to allow Suffield by the River to have their usage determined by their water meter. Kris Barthelmess seconded the motion; it passed unanimously.

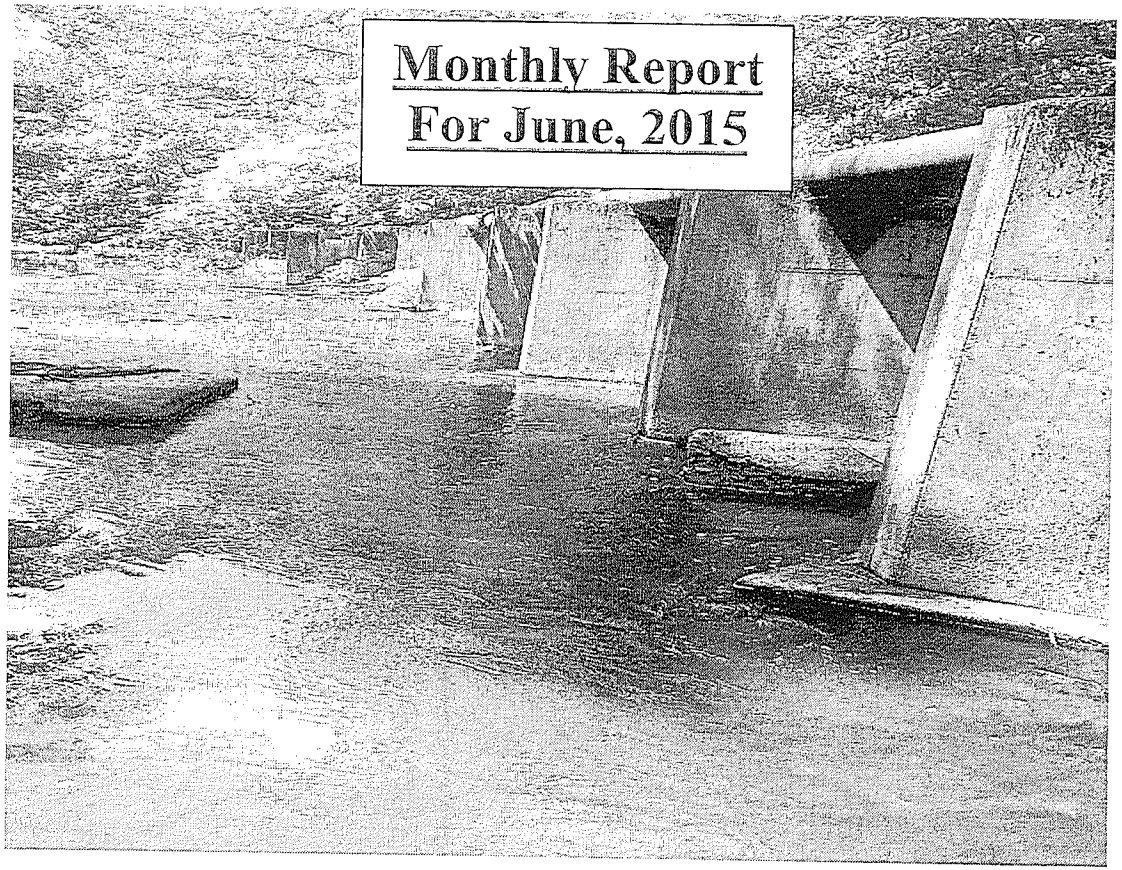
ADJOURNMENT: Ann Huntington Mickelson made a motion to adjourn the Regular Meeting of July 14, 2015 at 9:02 p.m. Kris Barthelmess seconded the motion; it passed unanimously.

Respectfully submitted,

Kira Kilosky

Kira Kilosky, Assistant Business Administrator

TOWN OF SUFFIELD
WATER POLLUTION CONTROL AUTHORITY



Stony Brook 24 inch Ductile Iron Interceptor was cleared of major debris in June, 2015. Temporary repairs completed in April, 2015, with permanent long term repairs under evaluation.

844 East Street South
Suffield, Connecticut

Items presented for discussion in this report include but are not limited to Safety, Staffing, Training, Operation and Maintenance (O&M) of the Wastewater Treatment Plant, Collection System and Pump Station (O&M), Stony Brook Interceptor Update, Diesel Roll Off Truck Purchasing Update, Septage Processing/Receiving, Laboratory Operations, Plant Flows, NPDES Permit Issues, Budget Issues, and Capital Projects.

Environmental Health and Safety

There were no safety incidents or near misses to report in June, 2015. Staff spent a lot of time clearing Stony Brook and safety was paramount due to the use of chainsaws and wood chippers. Falling trees and lifting wood was also a safety concern, but there were no incidents. It has been one year with no accidents. Actually, it has been much longer than that, but we started tracking that statistic in this report since I started a year ago. The OSHA 300 log is posted each year to log OSHA reportable injuries, as required by law. An OSHA recordable injury is one which an employee seeks medical treatment beyond basic first aid.

We did not have a safety meeting in June because we were still catching up on backlogged items (old business). Some of those items are in the hands of contractors, such as electrical tasks.

Jamie Kreller completed monthly safety inspections and Electric Motor completed annual hoist and crane inspections. The Pump building had one defective cable on the hoist in that building. I directed Electric Motor to replace the cable immediately. A kink was found in the cable because it was not properly wound on the spool. Operators are supposed to inspect the hoists before and after each use.

Storm water Permit

The second quarter Storm water visual sample were collected and analyzed by our contractor, Northwestern Engineering, in June. There were no unusual results for all of the parameters measured. The contractor also collected and analyzed the storm water sample for the semi-annual permit requirement and there were no issues to report. We are up to date and in compliance with the permit.

Northwest Engineering performs all of the sampling and testing requirements for the DPW and WPCA, including the landfill. Since the WPCA has the training and equipment to perform those tasks, we will most likely take over that job from the contractor when their agreement expires. It will save a fair amount of money and help staff to better understand the importance of keeping he site in compliance, as it has been. We already prevent pollution to the river and that is our purpose. We will add site storm water to the list so that we reduce duplication of jobs. The WPCA only has one storm water outfall.

Staff found that the grit and rags dumpster at the Headwork's building was in poor condition and had some holes in it. This could lead to storm water pollution due to run off on the impervious pavement in that area. We contacted the vendor and the dumpster will be replaced as soon as possible; no later than July. There is little risk of pollution in the interim as long as we keep the area clean and the covers on the dumpster closed. The samples collected in June did not exceed any permit limits.

Safety Meeting Old Business Issues

The two faulty Fire alarm audio/visual indicators are still not installed due to a back log by electrician. Electrical Contractors Inc. (ECI) was told their service was poor and that I was going to switch contractors unless they gave us the quality service we deserve. They immediately provided additional support from their construction group to eliminate the back log. The old safety lights are at the top of their list, we will consider this issue resolved. ECI also needs to add wiring so that the Fire Alarm system will notify staff of an after-hours fire. There is nothing (nor was there ever) installed at this time but we made the new alarm wiring a top priority.

The severely corroded electrical junction box for Belt Filter press #1 has been replaced and ECI also replaced the box for Belt Filter Press #2. We used stainless steel materials so that job will never need to be done again.

The Atmospheric Monitoring system we purchased for the Headwork's building several months ago for the "wet side" will be installed in July. This was another important item that was on ECI's back log. The existing system is far beyond obsolete and does not work. While there has never been an incident in the area, one could occur at any time. The system will trigger an alarm, and also turn on the vent fan to clear the alarm condition by adding large quantities of fresh air to the room.

Technical Training and Certification

Jamie Kreller continued his Management training course in June. He also went to two facilities to shadow the facilities managers (Chief Operator/Superintendents), because it was a requirement for the course. He went to the Canton, CT, WPCA and the Mattabassett District WPCA located in Cromwell, CT.

Visitors

The facility had 15 visitors in June, 2015. Most of the visitors were vendors and sales representatives for the ongoing projects. Simply put, we have a lot going on with updates to our systems and the entire process of one project often involves hours of planning and even more for implementation. We also have Septage haulers here on a daily basis, which do not sign in and out, but their septage manifest provides the same information as out sign in sheet.

Facility Tours

There were no tours in June. We may add a section to our web page for tour requests.

Bids/RFP

There were no new Bids/RFP's in June, 2015. The new Roll off Dump truck bid will be discussed under Old Business in the July meeting agenda.

Septage Receiving

The facility received 29,110 gallons of Septage in June, 2015.

For the second time in the last three months, the Prison Interceptor line was partially blocked with rags and grit from the Septage trucks. Mobile Robotics, our sewer line CCTV contractor, came to the plant on Saturday, June 27, to use his CCTV equipment to identify any line defects and what material was plugging the prison line. It was so packed with grit and rags he could not even get close to the main blockage. We cleaned the line again and still got the same result. The line can't be cleaned well enough with the VAC-CON truck in its current condition. Our truck is in need of some repairs to bring the jet cleaning maximum pressure back to an acceptable range of 2,500psi (or greater). Jared Murphy (Operator 2, Collections) and Jamie Kreller, (Operator 2, Collections), visited the vendor to buy parts which should restore the operating pressure. We will clean the line again when the truck is back in good condition. The truck hasn't had any major preventative maintenance done to its pump or vacuum equipment in a long time. These tasks should be done annually, and they will be done now that we entered it into the JOB PLUS maintenance tracking software.

After the issue is resolved, it should not happen again because we are working with a metals fabricator to build a grit trap and manhole inserted bar rack. This simple design was exactly what many facilities use and it works well as long as it's built properly and maintained. No haulers will be allowed to dump unless they hook up to and flow through the traps. Several companies make very good equipment to address septage and liquid sludge unloading, but the equipment is very expensive and only large plants or plants that take in large quantities of septage can justify the purchase. Our facility takes in very small quantities of septage.

Plant Operations

The treatment plant had no operational issues to report for June, 2015. The monthly Discharge Monitoring report and Nutrient Analysis Reports were submitted to DEEP as required. There were no permit limit violations to report for June.

The monthly total nitrogen concentration (TN) was 3.0 mg/l, although all results were not immediately available as of the time of this report. We had one week where the ammonia was much higher than usual because the anoxic mixers we running on timers and the sludge was settling much better than usual. This caused the sludge to decompose in the anoxic tanks and generate ammonia, which had not been seen before in the winter and spring months because the sludge was not settling as well, and the water was colder so decomposition was slower. This situation was corrected simply by taking the mixers out of timer mode, and increasing the dissolved oxygen in the aeration tanks slightly until the ammonia levels came down. Staff did not catch it in a timely basis so there was a one week delay, which caused the high numbers. The lab operator that week did not report the high ammonia numbers he analyzed to the chief operator so he could direct appropriate corrective action. We may need to retrain staff on how the nitrification/de-nitrification system works and what to do when it is not working well. Some staff may not completely grasp process control and how to troubleshoot the process when it is not working right. We can still run the mixers on a timer to reduce energy and maintenance requirements, but we need to change the timer program in SCADA. To eliminate operator error, our new ammonia probes will correct that shortcoming when they are

installed and integrated. We will set alarm set points which will alert all staff that levels are higher than normal, and the probes will control the aerators so that even if readings are high, the system will automatically adjust. This system should be installed by August, 2015.

We removed 99% of both BOD and Suspended solids, again this month.

Hood BOD loading was 1,860 lbs/day. This represented 53% of the plants BOD load. They were 7% of the flow.

The effluent disinfection system continues to work well. All coliform levels were well within the permit limits. The Operator Interface terminal issue reported last month was corrected by NIC systems in June. A new one was installed, and the unit we replaced will be repaired and repurposed for the Belt Filter Press controls upgrade.

A summary of plant performance parameters is below:

Influent and Effluent Parameters

Date	Inf TSS, Mg/l	EffTSS, Mg/l	TSS, % Rem	Inf BOD, Mg/l	Eff BOD, Mg/l	Eff BOD % Rem.	Fecal col #/100 ml
Jun-14	323	0.85	99	280	1.3	99%	6
Jul-14	309	0.56	99	318	0.92	99%	5
Aug-14	332	0.81	99	320	0.76	99%	9
Sep-14	342	0.50	99	314	0.80	99%	2
Oct -14	354	0.80	99	307	1.7	99%	n/a
Nov -14	284	1.0	99	281	2.3	99%	n/a
Dec- 14	241	1.0	99	230	1	99	n/a
Jan-15	299	0.70	99	243	1.9	99	n/a
Feb-15	240	1.0	99	306	2.0	99	n/a
Mar-15	267	2.0	99	317	3.0	99	n/a
Apr-15	314	1.0	99	285	2.0	99	n/a
May-15	370	1.0	99	381	2.0	99	7
Jun-15	338	2.0	99	355	1.0	99	7

Laboratory Operations

There were no lab related issues to report for June, 2015. We replaced the Hanna Inc. analyzer with a Hach spectrophotometer for the ability to have more accurate and precise results as well as the ability to measure many more parameters, with much less room for lab technician error.

Plant Flows

Plant flows remained low due to dry conditions in May and most of June. The average daily flow was 1.27 MGD. The prison contributed 0.287MGD, and 91,000 gpd was from Hood. A summary of plant flows is below.

Month	Plant average daily flow	Rainfall Total	Hood Ave daily Flow	Prison Average Daily Flow
Jun-14	1.12	2.5	0.084	0.283
Jul-14	1.03	5.5	0.086	0.286
Aug-14	1.00	3.7	0.080	0.290
Sep-14	0.96	0.39	0.073	0.283
Oct - 14	1.12	4.39	0.065	0.282
Nov - 14	1.19	2.48	0.069	0.272
Dec - 14	1.75	5.41	0.053	0.277
Jan- 15	1.31	3.00	0.053	0.280
Feb- 15	1.11	2.68	0.069	0.275
Mar- 15	1.87	2.47	0.084	0.275
Apr- 15	1.87	3.84	0.080	0.277
May- 15	1.05	1.42	0.090	0.279
Jun- 15	1.27	8.46	0.091	0.287

We purchased Hach Water Information Management software in June. Once implemented, reports and management of statistics and long term trending will become much easier and it will be a huge improvement over what we currently use. Almost every plant in the state uses this software, or similar, to manage statistics and reports, similar to the table above, but with much more power in a fraction of the time.

Sludge Dewatering and Disposal

The plant processed 446,460 gallons of waste sludge which generated 418,700 pounds of sludge cake transported to MDC. The average sludge cake concentration was 15%.

Maintenance

There were several maintenance items completed in June.

- The UV Operator Interface was completed.
- Staff cleaned the prison line again.
- A significant amount of time was spent maintaining the grounds including pump stations
- ECI finished the install of equipment related to Aerator 1, 2, and 3 VFD's.
- The clarifiers were cleaned.
- A wide variety of preventive maintenance tasks were completed.
- Staff authorized replacement of the fence around the Stony Brook Pump station.
- Staff scheduled major annual maintenance of the Huber Step screen.
- NIC systems continue work on updating the SCADA system which we found was using outdated technology and control to accomplish its tasks. It is also extremely underutilized, and several critical alarms were not working and had to be repaired or created. This process is ongoing.
- Staff spent a significant amount of time cleaning the Stony Brook Interceptor right of way just west of the plant.
- Staff assisted Highway on a few occasions.
- A contractor finished cleaning the Hood line.
- Fibertech repaired the plants fiber optic network (internal)

Energy

The June electric consumption increased slightly because with warm weather, the aerators run at faster speeds, and we took some of the timers out of service which increased run time. We used just 21,000 kWh (32 day period) for the plant and our average for the past twelve months was a little more than that. Typically our bill is for 30 days of metering. The pump stations used 19,502 for a 32 day billing period. They did not pump a lot of rain water in June due to dry ground conditions.

Collection System and Pump Stations

The informational flyers that were approved at the May WPCA meeting were delivered and sent out with the annual bills. We hope the sewer users read the flyers because it would make out job a lot easier, and keep their costs as low as possible.

In early June, we had a sanitary sewer overflow on Fflyer place. It was due to grease and rocks in the line. CCTV inspection revealed we had some more cleaning to do, and we added the location to the new Hot Spot list. Most collection system operators have a hot spot list, which is a list of pipes that are cleaned on a routine basis due to pipe defects and blockages. We did not have one, but it will be updated now, as needed. A full report was filed with DEEP, and the health department was notified.

Hickory Street Project 9 Home subdivision – Charlie Rinaldi submitted a new, updated application in early July.

Some wet wells at the pump stations were cleaned. There are several that are overdue for cleaning.

Staff completed over 100 Call before You Dig Requests.

Steve Marquis performed several inspections in the collection system as well as for new connections or developments. A summary is below:

There were three new house lateral connections. Limerick lane #21, Redstone lot 11 and lot 14. While inspecting Redstone manholes, he discovered solids completely clogging the inlet pipe in front of the two occupied houses. He released the clog and inspected the manholes uphill and discovered black water in the highest manhole. He suspected that a septic pumper dumped his truck into the manhole and the solids flowed and clogged the manhole downstream where the pitch is flatter. He notified Shane of the findings and notified Officer Tommy Kisselback who stated he would email the police officers to be on the lookout for this illegal dumping.

The CVS building has foundation poured, no word on lateral connection.

There was no contact from Suffield Chase on the air test of the sewer main, and several houses are under construction there.

Customer Complaints

There were no new complaints to address in June, 2015.

Odor Complaints:

There were no odor complaints to report in June, 2015.

Fats, Oils, and Grease Program:

There were no new inspections or installations in June, 2015. We did find several locations in the collection system where grease build up is an issue, and we will clean the lines. Most locations were on residential lines, and some were exacerbated by pipe defects.

Industrial Discharge

The WMG industrial permit was approved by DEEP in June.

Kongsberg automotive sent the WPCA a permit limit violation report in April, 2015. The Chromium in their discharge was higher than what is allowed. In June, we received and update on their corrective actions and new results showing they are now discharging wastewater that is lower than their permit limits.

Call out/Call back:

There were 6 after hours call in events in June. Most were due to issues at the pump stations, such as power failure, pump failure, or high wet well conditions. One call out was due to the sanitary sewer overflow on Fflyer place. As a whole, we have not had a lot of after-hours emergencies, which shows we are keeping up with the maintenance. Typically overtime results from a back log of preventative or predictive maintenance. We have several projects on-going which may delay staff in some normal and routine maintenance, such as wet well cleaning. We will do our best to catch up to keep after hours work minimized.